

Particulars

About Your Organisation

Organisation Name

United Plantations Bhd

Corporate Website Address

<http://www.unitedplantations.com/>

Primary Activity or Product

- Oil Palm Growers
- Processor and/or Trader

Related Company(ies)

Yes

Company	Primary Activity	RSPO Member	Plantation?	Files	
				GHG Report	Map file
PTSSS	o Oil Palm Growers	Yes	Yes	United Plantations LCA 2004-2015 summary_report_20160330.pdf	-

Membership

Membership Number	Membership Category	Membership Sector
1-0004-04-000-00	Ordinary	Oil Palm Growers

Oil Palm Growers**Operational Profile****1.1 Please state your main activities as a palm oil grower**

- Palm oil grower & miller

Operations and Certification Progress**Operations and Certification Progress (for oil palm growers)****2.1 Total landbank available****2.1.1 Total landbank licensed / owned**

59,848.00 ha

2.1.2 Total landbank for palm oil cultivation

45,095.00 ha

2.1.3 Total land managed for conservation that is set aside including HCV area

6,000.00 ha

2.2 About your estate operations**2.2.1 Mature area**

37,814.00 ha

2.2.2 Immature area

7,281.00 ha

2.2.3 Total area of estate plantations - planted

45,095.00 ha

2.3 Certification:**2.3.1 Area certified**

35,535.00 ha

2.3.2 Number of estates/Management Units

12 unit(s)

2.3.3 Number of estates/Management Units certified

10 unit(s)

2.4 Total annual production (tonnes)**2.4.1 Total annual Crude Palm Oil production**

222,408.00 Tonnes

2.4.2 Total annual Palm Kernel production

45,505.00 Tonnes

2.4.3 Total annual Palm Kernel Oil production

15,757.00 Tonnes

2.4.4 Total annual FFB processing

978,009.00 Tonnes

2.5 In which countries are your estates?

2.5.1 Indonesia - Please indicate which province(s)

- Kalimantan Tengah

2.5.2 Malaysia - please indicate which state(s)

- Perak
- Selangor

2.5.3 Other - please indicate which country(ies)

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2.6 New plantings and developments:**2.6.1 Area planted in this reporting period**

- ha

2.6.2 Have New Planting Procedures notifications been submitted to the RSPO for plantings this year?

No

2.7 Smallholder Operations**2.7.1 Do you have smallholders as part of your supply base?**

Yes

2.7.2 Please select which type(s) of smallholder operates within your company?

- Schemed

Area of "Schemed" smallholder plantations - planted:

523.57 ha

Area of "Schemed" smallholder plantations - certified:

- ha

- Outgrowers

Area of other form of smallholder plantations - planted

10,243.00 ha

Area of other form of smallholder plantations - certified:

- ha

2.8 Third party Fresh Fruit Bunches (FFB) sourcing**2.8.1 Do you source for FFB from third parties i.e. FFB that is not sourced from your own plantation(s), scheme smallholders or contracted outgrowers?**

Yes

2.8.2 Amount of outside FFB purchased from sources that are not company, scheme smallholders or contracted outgrowers

85559.00 Tonnes

2.8.3 Amount that is RSPO-certified?

Tonnes

2.9 Fresh Fruit Bunches processing operations**2.9.1 Number of Palm Oil Mills operated**

5

2.9.2 Number of Palm Oil Mills certified

4

2.9.3 Number of Palm Kernel crushers operated

-

2.9.4 Number of Palm Kernel crushers certified

-

Supply Chain Used**3.1 Which supply chain options do you sell RSPO-certified palm oil products through?**

- Book & Claim
- Mass Balance
- Segregated
- Identity Preserved

Time-Bound Plan**4.1 Date of first RSPO group certification (planned or achieved)**

2008

Comment:

All our Palm Oil Mills in Malaysia (4 units) are certified-Main Certification 21st August 2008 and re-certification 21st August 2013

4.2 Time-bound plan - Year expected to achieve 100% RSPO certification of groups

2019

Comment:

In view of the discrepancy between the Provisional and National maps ,we are in the harmonization process through the PP No 60 Of 2012(forest release).Until such time the HGU will not be issued .It is a prerequisite that HGU must be obtained for RSPO certification. We were informed by RSPO Secretariat that plantations with partial HGU will be eligible for RSPO certification in the HGU area and as and when the balance areas the certifications will be conducted as and when the HGU is obtained.We have obtained a partial HGU for our Lada Estate (2500 ha) and this portion is slated for certification in the 4th quarter of 2016. We envisage the balance areas will obtain the HGU by 2019

4.3 Which countries that your organization operates in do the above commitments cover?

- Indonesia
- Malaysia

4.4 Timebound plan - Year expected to achieve 100% RSPO certification of associated smallholders and outgrowers

2022

4.5 What are your interim milestones towards achieving RSPO certification commitment (year and progressive CSPO%) - please state annual targets/strategies

We are pleased to inform that all our plantations in Malaysia have successfully obtained the RSPO Re Certification in 2013-thus 80% of our palm oil mills are certified. Subsequently ASA 1 and 2 have been successfully completed. In view of the discrepancy between the Provisional and National maps ,we are in the harmonization process through the PP No 60 Of 2012(forest release).Until such time the HGU will not be issued .It is a prerequisite that HGU must be obtained for RSPO certification. We were informed by RSPO Secretariat that plantations with partial HGU will be eligible for RSPO certification in the HGU area and as and when the balance areas the certifications will be conducted as and when the HGU is obtained.We have obtained a partial HGU for our Lada Estate (2500 ha) and this portion is slated for certification in the 4th quarter of 2016. We envisage the balance areas will obtain the HGU by 2019

4.6 Time-Bound plan - Year expected to achieve 100% RSPO certification of independently sourced FFB

2022

Comment:

Our Independent suppliers only supply part of their crop to us and the balance elsewhere, thus they are flexible. We will strive to get them certified by 2022.

Concession Map

5.1 With regards to the GA resolution 6g that call for map submission by ACOP 2014 deadline. Please upload your estate location concession maps in KML or SHP format here: (RSPO General Assembly resolution 6g calling for map submissions by ACOP 2014 deadline)

Uploaded files:

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5.2 Map data declaration

Not declaring

GHG Emissions**6.1 Are you currently assessing your operational GHG emissions?**

Yes

6.1.1 What GHG assessment tool or method are you currently using?

In 2006 following the completion of the world's first panel reviewed Life Cycle Assessment (LCA) study in accordance with the ISO 14000 International Standards, on the, cradle to grave production of 1 MT of refined palm oil/CPO, various areas were identified within our production chain, which could mitigate GHG emissions.

6.2 What is your operational GHG emission value (tCO₂e/tCPO)? (refer to P&C C5.6)

1.53

6.3 What is the projected GHG emission associated with your new plantation development(s) (tCO₂e)? (refer to P&C C7.8)

0.00

Actions for Next Reporting Period**7.1 Outline actions that you will take in the coming year to advance your plans for certification**

We are pleased to inform that all our plantations in Malaysia have successfully obtained the RSPO Re Certification in 2013-thus 80% of our palm oil mills are certified. Subsequently ASA 1 and 2 have been successfully completed. In view of the discrepancy between the Provisional and National maps, we are in the harmonization process through the PP No 60 Of 2012(forest release). Until such time the HGU will not be issued. It is a prerequisite that HGU must be obtained for RSPO certification. We were informed by RSPO Secretariat that plantations with partial HGU will be eligible for RSPO certification in the HGU area and as and when the balance areas the certifications will be conducted as and when the HGU is obtained. We have obtained a partial HGU for our Lada Estate (2500 ha) and this portion is slated for certification in the 4th quarter of 2016. We envisage the balance areas will obtain the HGU by 2019

7.2 Outline actions that you will take to promote CSPO along the supply chain

We are sharing with our associated and non associated FFB supplier the core values of RSPO and envisage to fully certify our associated FFB suppliers by 2022.

Reasons for Non-Disclosure of Information**8.1 If you have not disclosed any of the above information, please indicate the reasons why**

Confidential

Conflict and Complaints Mechanism

9.1 Has your Group put in place any mechanism to resolve any conflict?**Uploaded files:**

- [mechanism-land-dispute-settlement.pdf](#)

Please indicate when the procedures would be set up and put in place.

1) The claimant/owner/society party both individually or in group shall file the objection against the land controlled by the company, and submit a claim for the case resolution (Appendix 1/No.001; Complaint Form). 2) The claimant/owner/society/land controlling party shall fill in a STATEMENT LETTER to declare that the land owned/operated/controlled is not in legal dispute in security interest/pledged to another Party, and lawfully state itself as the immediate owner/operating party/controlling party (Appendix 2/No.002; Statement Letter). 3) The claimant/owner/society/land controlling party shall complete the conditions of claim such as copy of land proprietorship document (Certificate or SKT Certificate of Registration) and ID Card (KTP (Residential Identity Card) and KK (Family Card)) "If the name written down in the Certificate or SKT is not in the name of the relevant party, so that there must be a letter of heir (stipulation made by court) or a lawful sale and purchase document". 4) Then the document will be affixed with seal of response (complete and incomplete) for verification (Appendix 3/No.003; Receipt of File (Seal Column)) 5) The letter will be recorded in the complaint book and out of court dispute settlement (Appendix 4/No.004; Book List). 6) The Team Land dispute, GIS and claimant party will perform a direct check to the location in dispute, together with the Minutes of Measuring, Attendance List and photos of field activities (Appendix 5, 6 and 7/No.005, 006, 007; BA Pengukuran (Minutes of Measuring), Attendance List and Photo of Measuring). 7) The Team shall make land situation map and ensure that the location in dispute has not been paid, which was adjusted to the measuring result (Appendix /No.008; Map of Location). 8) If the location has ever been paid by the Company, then, the claim was rejected and document was returned with lawful receipt (File is covered as the company file). 9) In case of any anomaly of document taken to claim the company, then, the company may bring the land dispute case to legal proceeding for legal certainty finding. 10) After verification of document, then, negotiation process with the management will be made with respect to the compensation offer. 11) If an agreement is reached thereby, then the claimant will complete the administration document required for the land dispute settlement (Appendix 9/No.009). 12) If administration document is complete, the payment of compensation in other payment forms will be made: A) For the land with SKT right base of price rate Rp. 7 million/Ha B) For the land with Certificate right base of price rate Rp. 25 million - 30 million/Certificate C) Plasma program of one-stop window management and the claimant party will sign: 13) Statement letter of transfer of right over the land (Appendix 10/No.010). 14) Agreement letter of wife or heir (Appendix 11/No.011). 15) Agreement letter of payment for compensation of land and plants (attached the receipt) (Appendix 12/No.12). 16) Minutes of Land Dispute Settlement (Appendix 13/No.013). 17) Complete file of compensation, the company will make the payment for the land in legal dispute. 18) Whenever any PERDES (Village Regulation) in relation to the village fee for land dispute settlement, the claimant shall pay the village fee (village retribution) of the total compensation of land that the company has paid (the amount must be adjusted to the PERDES) (Appendix 14/No.014). 19) The compensation process is completed then all documents shall be filed well and delivered to the Head Office. 20) If bargaining and negotiation conducted by the land dispute team fails to reach an agreement, then, the team shall consult with the management for renegotiation (keep coordinating with the management). 21) If an agreement is reached in the renegotiation, then claimant may complete the administration document needed for the land dispute settlement. 22) If an agreement is not reached, the claimant party may take legal proceedings for the dispute resolution with the company. 23) After a judgment of court having permanent legal force, then the company or the claimant party shall execute the judgment. 24) The company and claimant party will complete the administration required for the execution of court judgment.

9.2 Has your Group any ongoing land conflict?

Yes **Please attach relevant documents e.g. Terms of Reference, Minutes of Meetings, Procedural Flowchart, etc.**

- [summary-land-dispute-2.pdf](#)

Has the company taken the necessary action to resolve the conflict? Please provide detail.

UP has been involved with several thousand land deals with the local community and whilst most cases of disputes have been amicably resolved, there still exists unresolved cases that are in the process of being resolved based on facts and full transparency under the RSPO guidelines for resolving land disputes.

Palm Oil Processors and Traders

Operational Profile

1.1 Please state your main activity(ies) within the supply chain

- Refiner of CPO and CPKO

1.2 Operation and Certification Progress

1.2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

1.3 Total volume of all palm oil products processed and/or traded in the year in the year (Tonnes)

1.3.1 Total volume of oil palm and palm oil derivatives processed and/or traded in the year

107,177.00 Tonnes

1.3.2 Total volume of palm kernel oil and palm kernel oil derivatives processed and/or traded in the year

91,304.00 Tonnes

1.3.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year

5,511.00 Tonnes

1.3.4 Total volume of all palm oil and palm oil derived products processed and/or traded in the year

203,992.00 Tonnes

1.4 Volume processed and/or traded in the year that is RSPO-certified (Tonnes):

No	Description	Crude Palm Oil (Tonnes)	Palm kernel oil (Tonnes)	All other palm-based derivatives and fractions processed and/or traded in the year that is RSPO-certified (Tonnes)
1.4.1	Mass Balance			
1.4.2	Segregated	35917.00	20543.00	1118.00
1.4.3	Identity Preserved	71260.00		
1.4.4	Total volume of Oil Palm processed and/or traded in the year that is RSPO-certified:	107177.00	20543.00	1118.00

1.5 What is the percentage of certified sustainable palm oil in the total palm oil your company sells in:

- Europe 60%
- India --%
- China --%
- South East Asia 30%
- North America 10%

1.6 What is the percentage of certified sustainable palm kernel oil in the total palm kernel oil your company sells in:

Europe 70%
 India --%
 China --%
 South East Asia 10%
 North America 20%

Time-Bound Plan**2.1 Date of first supply chain certification (planned or achieved)**

2010

2.2 Time-bound plan - Year expected to achieve 100% RSPO certification of all supply chains

2022

Comment:

Our Independent suppliers only supply part of their crop to us and the balance elsewhere, thus they are flexible. We will strive to get them certified by 2022.

2.3 What are your interim milestones towards achieving this RSPO certification commitment (year and progressive CSPO%)? Please state annual targets/strategies.

We are pleased to inform that all our plantations in Malaysia have successfully obtained the RSPO Re Certification in 2013-thus 80% of our palm oil mills are certified. Subsequently ASA 1 and 2 have been successfully completed. In view of the discrepancy between the Provisional and National maps, we are in the harmonization process through the PP No 60 of 2012 (forest release). Until such time the HGU will not be issued. It is a prerequisite that HGU must be obtained for RSPO certification. We were informed by RSPO Secretariat that plantations with partial HGU will be eligible for RSPO certification in the HGU area and as and when the balance areas the certifications will be conducted as and when the HGU is obtained. We have obtained a partial HGU for our Lada Estate (2500 ha) and this portion is slated for certification in the 4th quarter of 2016. We envisage the balance areas will obtain the HGU by 2019

2.4 Timebound plan - Year expected to only "handle/supply" RSPO certified oil palm products

2022

2.5 How do you promote RSPO and RSPO certified sustainable palm oil to your customers proactively?

We will continue further the tireless efforts undertaken by the Company over the past many decades in terms of our leadership within the segment of sustainable agricultural production. Specific actions is to continue briefing customers through detailed presentations about RSPO solutions and continuing to promote RSPO solution through dialogue and showing them our plantation. We will continue to discuss possibilities for our customers to increase the demand for RSPO solution we can supply them with. We attend Conferences and discuss Sustainable and responsible agriculture through supporting the RSPO principles and criteria.

2.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Malaysia

GHG Emissions**3.1 Are you currently assessing the GHG emissions from your operations?**

Yes

3.2 Do you publicly report the GHG emissions of your operations?

Yes

Report file: [P-GHG-Emissions-Report.pdf](#)

Actions for Next Reporting Period

4.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

We will continue further the tireless efforts undertaken by the Company over the past many decades in terms of our leadership within the segment of sustainable agricultural production. Specific actions is to continue briefing customers through detailed presentations about RSPO solutions and continuing to promote RSPO solution through dialogue and showing them our plantation. We will continue to discuss possibilities for our customers to increase the demand for RSPO solution we can supply them with. We attend Conferences and discuss Sustainable and responsible agriculture through supporting the RSPO principles and criteria.

Reasons for Non-Disclosure of Information**5.1 If you have not disclosed any of the above information please indicate the reasons why**

Data Unknown

Application of Principles & Criteria for all members sectors**6.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:**

- Water, land, energy and carbon footprints
[P-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights
[P-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
[P-Policies-to-PNC-laborrights.pdf](#)

6.2 Where relevant, what prevents you from trading/processing only CSPO?

95% of the palm oil we process is RSPO certified. The reason we don't process 100% RSPO certified solutions is the fact that we use certain fractions which our current supplier are unable to provide based on RSPO segregation. We hope to be able to source only RSPO certified fractions by 2019.

Commitments to CSPO uptake

As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

We have plans to eventually go 100% RSPO certified, however, it will depend on the demand and ability to get the various raw materials and fractions. On the Palm Oil side 100% of all Palm Oil fractions is planned to be RSPO segregated and certified by 2018. Currently 95% is fully repo segregated and certified. On the Palm Kernel oil side, it will depend very much on the supply availability of RSPO certified palm kernels. Today only 25% of our total processed palm kernel oil is RSPO segregated and certified. We will move towards buying more and more RSPO CPKO, however, it will depend very much on the availability of RSPO certified crude palm kernel oil and demand for the fractions of RSPO certified palm kernel oil produced.

7.1. Do you have plans to immediately cover the gap using Book & Claim?

Yes

How and when do you plan to immediately cover the gap using Book & Claim?

On the palm oil side we will cover the gap in 2017 by book and claim before being totally RSPO certified and segregated in 2018. On the Palm Kernel oil side, it will depend very much on the demand for RSPO certified fractions, if the demand is there, we will over the next few years work towards covering the palm kernel oil usage through book and claim in collaboration with our customers.

Concession Map

Do you agree to share your concession maps with the RSPO?

No

Please explain why: Currently both the Indonesian and Malaysian governments restrict the sharing of E-Maps, therefore we are unable to publish it in this ACOP. As soon as approvals are granted we will share in the public domain.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

The opportunity loss by not developing more areas through further expansion as we are committed to preserve conservation areas and have committed to strict standards of the RSPO including the add on criteria of No deforestation, No Peat land development, HCS assessments and all elements involved with that. For further info Pls see our 2015 annual report p 39 and pages 53-61. : <http://unitedplantations.com/Files/PDF/Announcements/Annual%20Report%202015.pdf> In addition, it has been a tough journey identifying customers that are willing to pay a premium for CSPO solutions. Fortunately this is changing now and we do see more demand which hopefully entice producers and not be a demotivating factor for producers. Smallholders also don't have the means to rush into certification due to costs and hence it takes time for full certification throughout the organisation including smallholders. Smallholders require more time in certification and therefore can prolong and delay a fully certified supply chain. It is therefore good that there are time-bound plans in order for all to work together for certification including smallholders and plasma groups. Government permits in Indonesia takes much time in pursuing and being issued hence delaying the process of certification. In terms of social obstacles we have spent much time and money trying to solve land issues which is a common problem for Plantations companies in Indonesia. It takes much time and effort, however, with the various procedures in Place and by following the FPIC principle progress has been made. Initially the communities around our operations had great mistrust in the new owners and management, due to many broken promises earlier, however, with genuine commitment and social awareness including seriousness in developing plasma areas, participating in the local society and promoting csr projects, the social collaboration with the surrounding communities have improved significantly. For further info :Pls see our 2015 annual report p 99-100: <http://unitedplantations.com/Files/PDF/Announcements/Annual%20Report%202015.pdf> We have had an uphill task in trying to preserve our conservation areas as many members of the community are aware of the timber value in the trees. With poverty and financial constraints amongst the communities, it is of key importance to spend time in trying to convince communities to retain the conservation areas. This will take time and much effort is being placed on finding a balance between economy and ecology. We have established a biodiversity department and work with Copenhagen Zoo in order to establish a first class example on how plantation development can go hand in hand with environmental protection and conservation.(For further info: Pls see our 2015 annual report p 80-85. : <http://unitedplantations.com/Files/PDF/Announcements/Annual%20Report%202015.pdf>

2 How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

No

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Our organisation starting working with stakeholders involved with the RSPO in 2004. We have promoted the concept behind RSPO ever since. United Plantations received the worlds first RSPO certificate in August 2008 indicating our commitment from the beginning. through our international network we have promoted RSPO and persuaded many customers to switch to responsible palm oil being CSPO under the RSPO. We attend international conferences and promote the RSPO when discussing with different stakeholders. We attend the RSPO conferences and continue to promote the RSPO. We educate smallholders and PLASMA farmers on the benefits of being RSPO certified. we open our doors to hundreds of visitors annually and provide them with an overview on sustainable oil palm cultivation and the importance in promoting the RSPO.

4 Other information on palm oil (sustainability reports, policies, other public information)

Other information on palm oil (sustainability reports, policies, other public information) Please visit our website : www.unitedplantations.com and specifically our 2015 annual report for the latest policies and commitments: <http://unitedplantations.com/Files/PDF/Announcements/Annual%20Report%202015.pdf>